



**FRANCES NELSON HEALTH CENTER  
SATELLITE OF  
COMMUNITY HEALTH IMPROVEMENT CENTER**



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February 15, 2010

To Whom It May Concern,

Frances Nelson Health Center (FNHC), satellite of the Community Health Improvement Center (CHIC), is a federally qualified health center, that provides primary medical services for the uninsured and underinsured population of Champaign County. In 2009, we provided medical care to 7,759 unduplicated patients enrolled for medical services at the Health Center and completed 25,931 patient visits. In addition, we provide medical care at the Urbana School Health Clinic and last year completed approximately 1,700 patient visits. Overall, of the established patients, approximately 48% are Medicaid recipients (adults 27%; children 89%) and 43% are uninsured (adults 61%; children 8%). The uninsured patients are charged on a sliding fee scale basis which utilizes Federal Poverty income guidelines to determine eligibility. The majority receive a 90% discount for the provided medical services. The ethnically diverse population includes: 36% African/American, 33% Caucasian; 26% Hispanic, 5% Other. As might be expected, we take care of many high risk individuals with physical and mental health conditions that are significantly impacted by life style choices, home and neighborhood environment, and exposure to violence and drugs.

Primary medical services, including preventive care and education, are provided to pregnant women, babies, children, and adults who present with acute and chronic illnesses often resulting in more serious conditions which ultimately require hospitalization and ongoing care from specialty physicians. Many patients require higher levels of medical care including expensive diagnostic services and treatment with medical specialists including radiology, lab, cardiology, infectious disease, endocrinology and oncology. Most important to Frances Nelson Health Center is our collaborative relationship with the two large clinics and two hospitals who work with us to assure the uninsured and Medicaid patients are able to access specialty care with our sliding scale discount.

In addition to primary medical care, for the past 5 years, the Center has continue to provide on site mental health services to achieve the integration of medical and behavioral health care as it is known that patients address behavioral health issues with their primary health care provider.

Over the past 6 years, unmet medical needs continue to grow as we receive on-going requests for referrals/appointments coming directly from patients and community physicians. Our community has worked very hard to address the needs of the ever increasing numbers of uninsured by the establishment of three (3) free clinics, Champaign Christian Health Center, Hope Clinic, and as of February 2010, Avicenna Clinic. Frances Nelson Health Center has provided patient appointment slots to the three free clinics for the many individuals whose health condition requires the patient to have a medical home to assure continuity.

We believe that providing broadband access to the at-risk, vulnerable population that we serve will provide opportunities for patients to work more directly with computers at both clinics (FNHC and the Urbana Clinic) by 1) have patients complete check-in via kiosks in the waiting room and 2) have patients access education information via patient education work areas. Potentially, we may also be able to have medical providers send patient their lab reports, x-ray

reports via patient portals connected to our electronic medical record. (These systems are now being implemented in larger medical centers around the country).

We have included some basic budget information to accomplish access in the waiting room and patient education areas; please note the following:

Item	Cost per unit	Quantity	Total	Notes
Dell Optiplex System	\$1,230.38	10	\$12,303.80	Includes 20" LCD, Pentium Dual Core, 2GB RAM, 160GB hdd, Windows 7 Professional, 3 year onsite next business day support, Office 2007 Basic w/ Acrobat 9 Standard.
Kensington Locks	\$40.00	20	\$800.00	1 lock per monitor, 1 lock per desktop. Will help prevent theft/tampering with hardware.
Deep Freeze	\$150.00	10	\$1,500.00	Prevents changes to system by public, protects against malware by removing any changes made to system with each reboot.
Laser Printer	\$1,040.00	1	\$1,040.00	HP LaserJet P3005DN: network printing, high duty cycle with 3 Year Next Business Day Exchange Service
Cabling	\$150.00	10	\$1,500.00	Network cable drops for each PC.
Router	\$750.00	1	\$750.00	Cisco Router for new network created by systems
McAfee Appliance	\$10,000.00	1	\$10,000.00	Deep Packet Detection, Policies for network segment, network access control, Intrusion Prevention System
Managed Switch	\$2,000.00	1	\$2,000.00	Managed 24 port switch
Unmanaged Switch	\$1,500.00	1	\$1,500.00	Unmanaged 24 port switch
Network Connection	\$250.00	Monthly		Separate Internet connection to handle traffic

If you have questions please call me at 217 403-5401.

Respectfully submitted,

***Andrea Goldberg***

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